

Public Document Pack



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Commissioning**

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Monday 18 July 2022

Notice of Meeting

Dear Member

Overview and Scrutiny Management Committee

The **Overview and Scrutiny Management Committee** will meet in the **Reception Room - Town Hall, Huddersfield** at **1.30 pm** on **Tuesday 26 July 2022**.

This meeting will be live webcast. To access the webcast please go to the Council's website at the time of the meeting and follow the instructions on the page.

The items which will be discussed are described in the agenda and there are reports attached which give more details.

A handwritten signature in black ink, appearing to read 'Julie Muscroft', on a light-colored background.

Julie Muscroft

Service Director – Legal, Governance and Commissioning

Kirklees Council advocates openness and transparency as part of its democratic processes. Anyone wishing to record (film or audio) the public parts of the meeting should inform the Chair/Clerk of their intentions prior to the meeting.

The Overview and Scrutiny Management Committee members are:-

Member

Councillor Elizabeth Smaje (Chair)

Councillor Yusra Hussain

Councillor Andrew Marchington

Councillor Jackie Ramsay

Councillor John Taylor

Agenda

Reports or Explanatory Notes Attached

Pages

1: Membership of Committee

To receive apologies for absence of Members who are unable to attend the meeting.

2: Minutes of Previous Meeting

1 - 8

To approve the minutes of the meeting of the Committee held on 28th June 2022.

3: Interests

9 - 10

The Councillors will be asked to say if there are any items on the Agenda in which they have disclosable pecuniary interests, which would prevent them from participating in any discussion of the items or participating in any vote upon the items, or any other interests.

4: Admission of the Public

Most debates take place in public. This only changes when there is a need to consider certain issues, for instance, commercially sensitive information or details concerning an individual. You will be told at this point whether there are any items on the Agenda which are to be discussed in private.

5: Deputations/Petitions

The Committee will receive any petitions and hear any deputations from members of the public. A deputation is where up to five people can attend the meeting and make a presentation on some particular issue of concern. A member of the public can also hand in a petition at the meeting but that petition should relate to something on which the body has powers and responsibilities.

In accordance with Council Procedure Rule 10 (2), Members of the Public should provide at least 24 hours' notice of presenting a deputation.

6: Public Question Time

The meeting will hear any questions from the general public in accordance with Council Procedure Rule 11.

7: Leader of the Council Priorities 2022-23

Councillor Shabir Pandor, the Leader of the Council, will set out his portfolio priorities for 2022-23.

8: Loneliness and Social Isolation in Kirklees Post Pandemic

11 - 28

A report will be submitted which proposes an outline scope to scrutinise the response to loneliness and isolation in Kirklees.

Contact:

Carol Gilchrist, Head of Local Integrated Partnerships

Helen Gilchrist, Project Manager

9: Kirklees Scrutiny Work Programme 2022-23

29 - 54

The Work Programmes/Agenda Plans for the four Scrutiny Panels; Children's, Corporate, Economy and Neighbourhoods, and Health and Social Care are submitted for the Committee's consideration.

Contact:

Sheila Dykes, Principal Governance and Democratic Engagement Officer

Contact Officer: Sheila Dykes

KIRKLEES COUNCIL

OVERVIEW AND SCRUTINY MANAGEMENT COMMITTEE

Tuesday 28th June 2022

Present: Councillor Elizabeth Smaje (Chair)
Councillor Yusra Hussain
Councillor Jackie Ramsay
Councillor John Taylor

Apologies: Councillor Andrew Marchington

3 Membership of Committee

Apologies were received from Councillor Andrew Marchington.

4 Minutes of Previous Meeting

The minutes of the meetings held on 19th April and 25th May 2022 were agreed as a correct record.

The Chair provided updates as follows:

(i) Further to the consideration of the Kirklees Domestic Abuse Strategy 2022-27 at the March meeting, an update in respect of the Domestic Abuse Community Engagement Team had been presented to the Place Partnership Board on 23rd March and the Place Partnership leads would continue to be updated on a regular basis. Links had been made with Safer Kirklees to provide regular updates to all Councillors through quarterly briefings.

The Domestic Abuse Strategy would be submitted to Cabinet for approval and work was being undertaken alongside partners and the West Yorkshire Mayor's office to consider options for the financial arrangements that provide for victim support services. (Minute 69)

(ii) A survey of groups was being undertaken in response to the feedback received, at the November meeting of the Committee, in respect of the Voluntary Community and Social Enterprise Investment Strategy and Councillors had been sent a briefing paper in early April.

The survey had opened on 6th April and, as at the end of May, had received feedback from over 190 groups. The response was being analysed to understand if there were any gaps that required further work (Minute 38).

5 Interests

No interests were declared.

6 Admission of the Public

All items were heard in public session.

7 Deputations/Petitions

No deputations or petitions were received.

8 Public Question Time

No questions were asked.

9 Inclusive Communities Framework

A report was submitted in respect of the Inclusive Communities Framework (ICF) which had been developed to provide a partner-produced strategic approach to building cohesive communities in Kirklees.

Councillor Carol Pattison, Cabinet Member for Learning, Aspiration and Communities was in attendance and introduced the Inclusive Communities Framework. She explained that the framework would sit alongside the Council's Health and Wellbeing, Sustainable Environment and Economic Strategies and set out how the Council and its partners would work with communities to try and ensure a safe and inclusive community. Its development had been shaped by the significant learning from the approach taken alongside communities during the pandemic. The Framework had recently been endorsed by the Communities Partnership Board and was now expected to progress through the Council and partners' governance procedures.

Jo Richmond - Head of Communities, Stephen Bonnell – Head of Policy, Partnerships and Corporate Planning and Caroline Henderson – Partnership Officer attended the meeting to introduce the report and gave a presentation highlighting the following points:

- It had become clear that communities wanted an ongoing relationship with organisations.
- The framework was professional facing and had been co-produced with partners. It could be scaled up or down to reflect the needs of different organisations or programmes of work.
- The framework would wrap around the other top-tier strategies and aimed to be agile and adaptable for use by partners.
- Three guiding principles underpinned the approach: belief, belonging and trust, and care; and five agreed inclusive approaches would be adopted and form the core of the framework: trusting, equalising, celebrating, communicating and connecting.
- How impact would be measured and use of the self-evaluation tool.
- The role of leadership and shared responsibility in implementation.
- The lead officers for each top-tier strategies met regularly to discuss the connections and dialogue on how the ICF could support development of those three strategies would be ongoing.

Questions and comments were invited from the Committee Members, with the following issues being covered:

- In respect of how the ICF and the three core strategies would work together in practice, it was explained that use of the self-evaluation tool was the key. Within the Council it would be used to assess the development of the projects to produce the three core strategies, to ensure that the principles and approaches

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were being adhered to. If the scores were not satisfactory re-evaluation could take place further to any necessary adjustments. Partners would also be asked how they planned to use the tool.

- There was minimal reference to Councillors in the document; Councillors were democratically elected representatives, who were at the heart of the communities they represented, and it was considered that there should be a recognition of this and the importance of their role.
- Councillors would be an integral part of the Council's implementation plan.
- The language was considered to be difficult to access and not relatable for people within communities or front-line staff.
- The framework was organisational-facing but consideration could be given to providing a more accessible summary document to communicate partners' commitment to working in this way.
- There should be a focus on positive stories and successful role models from different groups or communities; negativity could impact on motivation, expectations and morale.
- It was agreed that people's stories were very important, the narrative was intended to be about empowerment.
- It was important to ensure that people other than the 'usual voices' were heard, but the views of these people were also valid; they were often very committed members of their community who wanted to make a difference.
- Social media was a rich source of information and monitoring could provide early indications of issues.
- Monitoring of social media was undertaken by the Communities Team and the Police; this could provide intelligence on potential tensions but also in respect of the local mediation and self-management of issues that took place within communities. It was acknowledged that social media and technology was an area where effectiveness could perhaps be improved. This was a fast-paced and potentially challenging area, particularly in the use of digital media that was not as visible.
- In terms of tackling inequity, the impact would become clearer once the work programmes using the framework were underway.
- Significant background research had been undertaken in developing the framework including advice from 'Belong' a national cohesion and integration network, practice from a range of partners and neighbouring local authorities, feedback from community consultations, and learning from how people worked together during the pandemic.
- A wider list of people/organisations had been engaged than those listed as participants in the design circles and strategic reference group.
- The implementation plan was critically important to provide clarity and allow people to use the framework effectively.
- In terms of how the community would be brought into decision-making; partners would use those parts of the framework that fitted with their organisation and governance structures. The practicalities of 'how' would be easier to see once the self-evaluation tools were applied to different projects to assess things such as what was being done well, what could be done better, were there people within the community who were not being heard?
- It was noted that, in some respects, the response that had been made to the pandemic was different to normal circumstances and a lot of the resource that

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had been available within communities was no longer there, for a range of reasons. Whilst the aspiration to consult and engage with the wider community was welcomed there would be challenges associated with doing so.

- The challenges in consulting with the broader community were recognised. There was a wish to establish trust and to maintain a continued relationship, with a consistent approach and a commitment to reflect on the approach being taken, with services within the Council recognising the part they needed to play in that.
- It was considered that people knew how to, and would, get in touch with their local councillors if there was an issue they needed to raise. Most people would not choose to engage all of the time.
- Part of the feedback from the community had come from Place Standard work and it was considered that it supported this approach, although not everyone connected via a place.
- The document did not clearly refer to action and it was suggested that this could be strengthened.
- Ward councillors should be consulted in respect of establishing the understanding of community assets.

Resolved –

- 1) That the implementation plan be brought to the Committee for consideration at an early stage.
- 2) That the points raised by the Committee, be taken into account in the progression, and implementation, of the Inclusive Communities Framework and that Council be made aware of the Committee's views, as set out below, when the plan is submitted for endorsement:
 - The importance of the role of Councillors as representatives of their communities.
 - The need for realistic expectations, such as in respect of community input to decision-making.
 - The use of accessible and clear language.
 - The provision of a balance of stories.
 - Reference to all of the engagement undertaken.
 - The need for a focus on action as a key element.

10 **Kirklees Communities Partnership Plan 2022-2027**

A report was presented in respect of the Kirklees Communities Partnership Plan 2022-2027; the strategic plan to address multi-agency issues affecting quality of life for residents, as required by Section 5 of the Crime and Disorder Act 1998.

Councillor Carol Pattison, Cabinet Member for Learning, Aspiration and Communities was in attendance and introduced the plan. The Communities Board had made a commitment to develop co-ordinated partnership approaches to tackle the strategic priorities; to be informed by intelligence and data; to embed a place-based approach; to ensure safeguarding was at the heart of all work; and to address inequalities.

The key strategic priorities for the next five years were:

- Tackling Violence, Abuse and Exploitation
- Reduce Anti-Social Behaviour and Neighbourhood Crime

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- Reducing Risk
- Building Resilient and Inclusive Communities.

Jo Richmond – Head of Service, Communities, Lee Hamilton – Safer Kirklees Manager and Chris Walsh – Safer Kirklees Manager attended the meeting to introduce the report and gave a presentation highlighting the following points:

- The plan was informed by a Strategic Intelligence Assessment (SIA) developed using data, intelligence and insight from partnerships, which was reviewed on an annual basis. Issues might also be included where they were of particular public concern.
- A number of partnership groups sat beneath the Board with a focus on particular priorities.
- Detail of the themes and work covered by each of the over-arching strategic priority headings.
- Performance measures and targets underneath each strategic priority.

Chief Superintendent Jim Griffiths from West Yorkshire Police was also in attendance. He welcomed the contribution that he and his senior leadership team had been able to make to the development of the plan, through working alongside partnership colleagues. It was important that the Partnership Plan sat alongside the wider policing plan for West Yorkshire and the three themes within that plan; reducing crime, protecting the vulnerable and providing reassurance to the public were reflected throughout the Partnership Plan.

Questions and comments were invited from the Committee Members, with the following issues being covered:

- Speeding was a constant issue of concern raised with Ward Councillors and through Place Standard work, but the plan did not appear to reflect this.
- It was understood that 'Community Speedwatch' was not supported by West Yorkshire Police and there was no option to report speeding on the website, which impacted on how it was prioritised. This issue was not just about injuries and fatalities; it had a day-to-day impact on how safe people felt in their locality and their wellbeing.
- Consideration needed to be given to what constituted anti-social behaviour, as this could be perceived differently by different people, and also the approach to neighbour disputes, as it was important to hear both sides.
- Chief Superintendent Griffiths explained that there were many serious issues addressed within the plan that were not visible to the public on a day-to-day basis, unlike issues such as speeding, and there was a need to prioritise the available resources. He said that he would be keen to consider whether Community Speedwatch could be helpful in addressing the issue.
- Road safety, which included speeding, was included in the plan and was taken seriously. There was a Road Safety Partnership and investment had recently been made in hand-held speed monitoring devices for use, in partnership with the local community, in areas where there were persistent concerns.
- Safer Kirklees provided regular briefings for Ward Councillors and would contact them if there was an issue of concern in their area. The Police also held regular meetings with Councillors. Any ideas on other/better ways to engage would be welcomed.

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- Ward Councillors should be involved in the development of this plan; they were central to their communities and were aware of their concerns and priorities.
- Addressing anti-social behaviour, including managing expectations and dealing with neighbour disputes, could be challenging. There was an intention to look at best practice from other areas and to review the approach.
- There were certain criteria, established by the Department of Transport in 2007, that had to be met in order for permanent speed cameras to be installed. This work was undertaken by the West Yorkshire Casualty Prevention Partnership.
- The themes in the plan had been developed using partnership data in the main; the Strategic Impact Assessment would be published on the website alongside the Plan.
- This was a well-presented document that was easy to read, and the monitoring of outcomes was welcomed. It would be helpful if any changes in priorities from the preceding plan were highlighted and for an update to be provided on progress.
- There had been a slight shift in priorities since the last plan, with violence against women and girls being an emerging priority and a stronger focus on water safety.
- Quarterly updates were provided to the Communities Partnership Board on the measures and each sub-group had its own delivery plan which included relevant measures. It was considered that the results had been skewed by the effects of the pandemic over the last two years so it was difficult to accurately determine progress in many areas. However, this plan set out a clear set of measures to provide a benchmark to allow meaningful monitoring of progress for the future.
- Positive outcomes should be celebrated.
- Organised crime and serious violence were complex issues, but it was considered that positive outcomes were being achieved as a result of the structured meetings that took place within the partnership and the established strategic and operational aims. A significant amount of early intervention work had also taken place, using funding from the West Yorkshire Violence Reduction Unit. Intelligence data was used to identify the key areas of focus for this work, which was undertaken alongside community groups and schools and supported by enforcement undertaken by the police.
- It was confirmed that Safer Kirklees worked alongside other social housing providers, in addressing anti-social behaviour, as well as the Council.
- Work was ongoing in relation to the Drugs and Alcohol Strategy, with workshops due to take place during the Summer. In terms of the links with mental health; there were strong connections with Public Health and a range of partners would be involved in the development of the strategy which would be based around the three strands in the government strategy; early help and prevention, treatment and recovery and enforcement.

Resolved –

- 1) That the Communities Partnership Plan 2022-2027 be noted.
- 2) That the points raised by the Committee be taken into account in the progression, and implementation, of the Communities Partnership Plan and that Council be made aware of the Committee's views, as set out below, when the plan is submitted for endorsement:

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- Councillors, as representatives of their communities, should be involved in the development of the Communities Partnership Plan.
- There should be a greater focus on speeding and road safety, to reflect the concern of residents.
- The importance of listening to both sides when addressing neighbour disputes.
- Outcomes and examples of good practice should be publicised.

11 Allocation of Co-optees 2022-23

The Committee was asked to consider the allocation of co-optees to the Scrutiny Panels, for the 2022/23 municipal year.

Resolved –

- 1) That the allocation of co-optees for the 2022/23 municipal year be approved, as set out in the report.
- 2) That the existing serving co-optees be thanked for their continued commitment and contribution to the work of Scrutiny in Kirklees.
- 3) That the following retiring co-optees are thanked for their service and commitment to the work of scrutiny:
 - Andrew Bird
 - Philip Chaloner
 - Lynne Keady
 - Dale O'Neil
 - Dave Rigby
 - Linda Summers

12 Agenda Plan 2022-23

The Committee's initial Agenda Plan for 2022-23 had been circulated for Member's consideration.

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| KIRKLEES COUNCIL | | | |
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| COUNCIL/CABINET/COMMITTEE MEETINGS ETC | | | |
| DECLARATION OF INTERESTS | | | |
| Overview & Scrutiny Management Committee | | | |
| Name of Councillor | | | |
| Item in which you have an interest | Type of interest (eg a disclosable pecuniary interest or an "Other Interest") | Does the nature of the interest require you to withdraw from the meeting while the item in which you have an interest is under consideration? [Y/N] | Brief description of your interest |
| | | | |
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Signed: Dated:

NOTES

Disclosable Pecuniary Interests

If you have any of the following pecuniary interests, they are your disclosable pecuniary interests under the new national rules. Any reference to spouse or civil partner includes any person with whom you are living as husband or wife, or as if they were your civil partner.

Any employment, office, trade, profession or vocation carried on for profit or gain, which you, or your spouse or civil partner, undertakes.

Any payment or provision of any other financial benefit (other than from your council or authority) made or provided within the relevant period in respect of any expenses incurred by you in carrying out duties as a member, or towards your election expenses.

Any contract which is made between you, or your spouse or your civil partner (or a body in which you, or your spouse or your civil partner, has a beneficial interest) and your council or authority -

- under which goods or services are to be provided or works are to be executed; and
- which has not been fully discharged.

Any beneficial interest in land which you, or your spouse or your civil partner, have and which is within the area of your council or authority.

Any licence (alone or jointly with others) which you, or your spouse or your civil partner, holds to occupy land in the area of your council or authority for a month or longer.

Any tenancy where (to your knowledge) - the landlord is your council or authority; and the tenant is a body in which you, or your spouse or your civil partner, has a beneficial interest.

Any beneficial interest which you, or your spouse or your civil partner has in securities of a body where -

- (a) that body (to your knowledge) has a place of business or land in the area of your council or authority; and
- (b) either -

the total nominal value of the securities exceeds £25,000 or one hundredth of the total issued share capital of that body; or

if the share capital of that body is of more than one class, the total nominal value of the shares of any one class in which you, or your spouse or your civil partner, has a beneficial interest exceeds one hundredth of the total issued share capital of that class.



Name of meeting: Overview and Scrutiny Management Committee (OSMC)

Date: 26 July 2022

Title of report: Loneliness and Social Isolation in Kirklees Post Pandemic – Proposed Scrutiny Scope

Purpose of report:

This report is to:

- Provide background information about tackling loneliness.
- Propose an outline scope to scrutinise the response to loneliness and isolation as we emerge from the Covid- 19 pandemic. Officers are keen to explore helpful ideas and suggestions to further develop the local response. The work is intended to support the Kirklees loneliness strategy and ultimately support the reduction in loneliness across Kirklees.

For Overview and Scrutiny Management Committee to:

1. Note the information in the report
2. Review, discuss and approve the final scope and subsequent work programme.

| | |
|---|--|
| Key Decision - Is it likely to result in spending or saving £250k or more, or to have a significant effect on two or more electoral wards? | Not Applicable |
| Key Decision - Is it in the <u>Council's Forward Plan (key decisions and private reports)?</u> | Key Decision – No |
| The Decision - Is it eligible for call in by Scrutiny? | Not Applicable |
| Date signed off by <u>Strategic Director</u> & name | Richard Parry 7/7/22 |
| Is it also signed off by the Service Director for Finance? | Not Applicable |
| Is it also signed off by the Service Director for Legal Governance and Commissioning? | Not Applicable |
| Cabinet member | Councillor Musarrat Khan – Health and Social Care |

Electoral wards affected: This piece of work covers the Kirklees-wide response to tackling loneliness.

Public or private: Public

Has GDPR been considered? This report does not contain any personal information. Any evidence gathering exercises as part of the scrutiny work will be considered where required.

1. Summary

Loneliness is part of the human condition and is experienced by most people at some times in their life. Chronic loneliness, however, can have a strong impact on a person's physical and emotional wellbeing. Social isolation can be a risk for someone becoming lonely.

Kirklees Council and partners developed a vision and strategic goals for tackling loneliness in 2018/19.

The subsequent Covid -19 pandemic impacted on many people's ability to socialise and sustain meaningful connection. National evidence and local anecdotal evidence from citizens and local organisations suggest that recovery from the pandemic is unequal. Some people have resumed usual activities with relative ease, whilst others have faced increased barriers due to their emotional and physical health and other personal circumstances.

This report sets out a proposed approach to scrutinise the response in the light of the Covid-19 pandemic and inform a future collaborative approach across partners.

Council officers and partners through the loneliness steering group are keen to take on board any helpful ideas and suggestions, to further develop the local response. The work is intended to support the Kirklees Loneliness Strategy and ultimately support the reduction in loneliness across Kirklees.

2. Information Required to Take a Decision

Background

The national strategy for tackling loneliness (Department for Digital, Culture, Media, and Sport) (DCMS), 2018) published October 2018, adopts the following definition of loneliness as:

'a subjective, unwelcome feeling of lack or loss of companionship. It happens when we have a mismatch between quantity and quality of social relationships that we have, and those that we want'.

https://assets.publishing.service.gov.uk/government/uploads/system/uploads/attachment_data/file/936725/6.4882_DCMS_Loneliness_Strategy_web_Update_V2.pdf

The strategy emphasises that it is not the same as social isolation although they can be linked or overlap. It is possible to feel lonely when surrounded by people and conversely, some people do not feel lonely in solitude. Social isolation can lead to loneliness. It is important to consider this as a risk factor.

Chronic loneliness can have a strong impact on a person's quality of life. The national strategy (DCMS, 2018) cites research that suggests that loneliness is associated with:

- greater risk of inactivity
- smoking and risk-taking behaviour
- lower performance at work
- increased risk of heart disease and stroke
- increased risk of depression

- low self-esteem
- reported sleep problems and increased stress response
- cognitive decline and increased risk of Alzheimer’s disease.
- being more likely to be readmitted to hospital or have a longer stay
- being more likely to visit a GP, Accident and Emergency departments and enter local authority funded care.

What Works for Wellbeing reviewed evidence on effective interventions to address loneliness and concluded:

“Across the interventions that had an effect on reducing loneliness, we found these important mechanisms:

- **no one-size-fits all approach** to alleviating loneliness
- **tailoring interventions** based on the needs of the people they are designed for
- supporting people to form **meaningful relationships**
- developing approaches that **reduce stigma**”

<https://whatworkswellbeing.org/category/loneliness/>

This reinforces the need for personalised responses.

Kirklees Council and Partners developed a vision and strategic goals for tackling loneliness across the life course:

Vision:

‘Kirklees is a place where people and communities are more connected and support each other to develop meaningful relationships and reduce loneliness’.

Strategic goals:

- Making loneliness everyone’s business – encouraging citizens, front line workers, planners, and systems leaders to have regard to tackling loneliness as part of day-to-day life or working life.
- Making the most of existing assets to address loneliness – citizens, communities, staff, spaces, and support offers that can support or signpost to help.
- Understanding the experiences and expectations for different groups, communities throughout the life course – to support tailored responses.
- Fostering personalised approaches for those that need extra support to overcome barriers to developing meaningful connection

According to Campaign to End Loneliness (CEL), the Covid -19 Pandemic has impacted on people in an unequal way. People who were already at risk of loneliness (due to existing factors such mental ill health) were impacted more by the restrictions. CEL also anticipated that some people would recover spontaneously following the pandemic, but others would face barriers to making social connections due to their emotional and physical health or other personal circumstances.

Appendix 1 Summarises some of the existing intelligence and examples of some of the work carried out to date.

Options

Further to discussions with the Chair of the Overview and Scrutiny Management Committee (OSMC) and an informal meeting of the OSMC in April 2022, the following scope has been developed. The scope is to enable the Kirklees response to be considered in light of the Covid- 19 pandemic and recovery. The scope will cover loneliness through the life course and will include carers. It will also consider social isolation and other risk factors for loneliness. This work is important for supporting ongoing work to tackle loneliness and local ownership of the issue. The strategy is intended to be a whole systems approach to tackling loneliness - with Kirklees Council, partners citizens and communities all playing their part.

Rationale:

This piece of work is important because:

- We do not know the full extent of loneliness or whether we are seeing the tip of the iceberg coming through currently because of Covid -19.
- We know that there are a range of local assets that support loneliness locally, but we want to make sure that our most vulnerable people do not fall through any gaps.
- This scope cuts across all 4 strategic goals in the loneliness strategy:
 - Making loneliness everyone's business
 - Making the most of existing assets
 - Personalised support
 - Understanding lived experience across different groups.

The scope will seek to address the following questions:

- What is the relevant national and local research evidence on the prevalence of loneliness prior to the Covid- 19 pandemic and since the Covid-19 pandemic?
- What work has been carried out to date to address loneliness in Kirklees?
- What factors such as social isolation and other issues contribute towards loneliness and how have they changed during the pandemic?
- In light of the changes brought about by the pandemic, what are the protective factors, actions or interventions needed now? In the future?
- What are the key challenges to enabling meaningful social connection for people who are experiencing loneliness in Kirklees following the Covid-19 pandemic? How could responses to the challenges be developed or improved?
- How are Councillors/Officers/ services within the council identifying loneliness, offering support and signposting? Are there any plans in place to develop this? How could this be improved?
- How can ward Councillors and scrutiny further support this work going forward?
- How are partners currently identifying loneliness, offering support and signposting? Are there any plans in place to develop this? How could this be improved?

Outcome that we hope to achieve through scrutiny work in the longer term

Reducing loneliness and isolation is the longer-term goal of this work. The work will help to ensure that:

- more lonely people are being reached and supported in a personalised way,

- the profile of loneliness as an issue is further raised across council and partners to take collective action,
- there is improved collaboration across partners in Kirklees.

Risks

- Recommendations could be challenging to implement without resource to support this.

Resource Requirements/ Costs

- The scope is very broad covering the whole life-course, so it is difficult to anticipate the full resource required at the outset. In response to this, the proposed scope may benefit from a phased approach; the first phase being focused on trying to better understand the impact that Covid continues to have and what it is like to live with Covid-19 as an endemic virus in society.
- The ongoing approach to this scrutiny scope may benefit from a flexible response depending on emerging findings and responses can be tailored accordingly.
- The existing loneliness partnership steering group with representatives from the council, Third Sector, Clinical Commissioning Group (CCG) and Locala is well placed to plan the response.
- It is anticipated that the work outlined within the scope will require project support currently estimated at 18.5 hours during the work and including the final report to scrutiny.

Timescale

- It is proposed that the work starts in August 2022 with initial visits to hear personal experiences, taking place in August and September 2022.
- The OSMC will consider if there are any other areas of focus and whether further evidence is required.
- Once all the evidence is compiled, the OSMC will consider the findings and any recommendations it may wish to make to the relevant Cabinet Member.

Services and Agencies involved

Kirklees Loneliness Steering Group

- Kirklees Council
- Yorkshire Children's Centre - representing Befriending Partnership and Community Anchors
- Clinical Commissioning Group
- Northorpe Hall
- Third Sector Leaders
- Locala
- Jo Cox Foundation

The Steering group has been recently reviewed and additional partners are being invited to join the group.

A wider range of organisations to be involved in this scrutiny work, as required, including Community investment Funded projects and other community groups.

3. Implications for the Council

Working with People

- This scrutiny work will offer more opportunity to hear personal experiences from the citizens experiencing loneliness and staff offering support to shape future responses.

Working with Partners

- The Loneliness Steering Group have been very keen to develop partnership working further. The group supported a Community Investment Fund bid to develop a Local Connection Coalition based on the national model. <https://www.connectioncoalition.org.uk/>
- It was hoped that this would bring much needed capacity into this work. Unfortunately, the bid was unsuccessful. As an alternative, the steering group may look to set up a face-to-face networking event for wider partners in the autumn. The scrutiny work will complement this and explore how to further develop partnership working to tackle loneliness and will help to support a future strengthened collaborative response.

Place Based Working

- In recognition of the importance of place, presentations about the topic of loneliness have been delivered to place based working groups in 2021 and 2022, as part of 'making loneliness everyone's business'. Front line staff have been encouraged to identify opportunities and act where needed.
- In addition, two 'hyper local pilots' are being considered in two different areas of Kirklees linked to Local Area Co-ordination (Marsden and Slaithwaite and Ravensthorpe, Scout Hill, Pilgrim, and Beckett Estate).
- The scrutiny review needs to be mindful of place and it is intended that where possible, visits and observations will include different places across Kirklees.

Climate Change and Air Quality

- It is not anticipated that this review will have a direct impact on climate change or air quality. However, if people are encouraged to be more socially connected, this could result in more people using transport to get out of the house and meet others in the local community. It would not be possible to quantify this.

Improving Outcomes for Children

- The scope of the review includes all ages, so it is anticipated that the longer-term outcomes of this work will improve children's wellbeing by helping to reduce loneliness and associated impacts.

Other (e.g., Legal/Financial or Human Resources)

- Please see resource requirements section above.

Do you need an Integrated Impact Assessment (IIA)?

- This piece of work is about evidence gathering to inform future responses to tackling loneliness in Kirklees rather than introducing or changing a new activity, service, or policy at this stage. Once recommendations have been made, this may result in some changes so an IIA may be needed at a later stage dependent on the outcome.

4. Consultees and their Opinions

- This scope was developed in consultation with Councillor Smaje, as OSMC Chair and the Overview and Scrutiny Management Committee, who was keen to keep the scope broad.
- Councillor Khan – Portfolio Holder Adults & Health – Broadly supported the scope in understanding the impact of Covid 19 on Kirklees communities regarding loneliness. Councillor Khan recognised the potential size and scale of the piece of work and therefore supported the notion of having a scope, which will keep the work focused.

5. Next Steps and Timelines

- It is proposed that the work starts in August 2022, with initial visits to hear personal experiences, taking place in August and September 2022.
- The OSMC will consider if there are any other areas of focus and if further evidence is required.
- Once all the evidence is compiled, the OSMC will consider the findings and any recommendations it may wish to make to the relevant Cabinet Member.
- The final deadline for this work is to be determined in due course.

Recommendations from the review will help to support in the longer term:

- More lonely people being reached and supported in a personalised way.
- The profile of loneliness as an issue being further raised across council and partners to take collective action.
- Improved collaboration across partners in Kirklees.

6. Officer Recommendations and Reasons

- OSMC approves the scope and recognises the capacity implications for officers, members, and partners in carrying out the work.
- OSMC approves the engagement approach and timescales, which will enable OSMC members to visit individuals and groups and hear first-hand personal experiences.
- OSMC considers as a next step, the overall timescale for the work including a final report back to OSMC.

7. Cabinet Portfolio Holder's Recommendations

- Not Applicable.

8. Contact Officer

- Carol Gilchrist, Head of Local Integrated Partnerships: Adults and health – Communities and Access Services, carol.gilchrist@kirklees.gov.uk
- Helen Gilchrist. Project Manager, Local Integrated Partnerships: Adults and Health – Communities and Access Services, helen.gilchrist@kirklees.gov.uk

9. Background Papers and History of Decisions

- Portfolio Briefing Meeting (20/9/21) – initial discussion about development of scope
- Senior Leadership Team meeting (10/01/22) – update on scope being developed.
- Portfolio Briefing Meeting (7/3/21) – sharing of draft scope
- Informal Workshop Overview and Scrutiny Management Committee (19/4/22)- scope discussion.
- Portfolio Briefing Meeting (11/7/22) – update on scope

10. Service Director Responsible

Jill Greenfield, Service Director, Customer and Communities, Adults and Health, Communities and Access Services.

APPENDIX 1

OVERVIEW AND SCRUTINY MANAGEMENT COMMITTEE BACKGROUND PAPER – LONELINESS AND ISOLATION

13th July 2022

1. Loneliness and Social Isolation: Definitions

There has been a lack of clarity around definitions with the terms loneliness and social isolation often used interchangeably. The national strategy for tackling loneliness (Department for Digital, Culture, Media, and Sport) (DCMS), 2018) published October 2018, adopts the following definition of loneliness as *'a subjective, unwelcome feeling of lack or loss of companionship. It happens when we have a mismatch between quantity and quality of social relationships that we have, and those that we want.'*

https://assets.publishing.service.gov.uk/government/uploads/system/uploads/attachment_data/file/936725/6.4882_DCMS_Loneliness_Strategy_web_Update_V2.pdf

It emphasises loneliness is different from social isolation although they can be linked or overlap. It is possible to feel lonely when surrounded by people and conversely, some people do not feel lonely in solitude.

Age UK (2020) make the following distinction:

'Social isolation is an objective measure of the number of contacts that people have. It is about the quantity and not quality of relationships. People may choose to have a small number of contacts.'

<https://www.ageuk.org.uk/our-impact/policy-research/loneliness-research-and-resources/loneliness-isolation-understanding-the-difference-why-it-matters/>

A conceptual review of loneliness across the adult Life course (16+ years) in 2019 reinforced that *'conflating aloneness, social isolation and solitude with loneliness could lead to ineffective or stigmatising policies or projects.'*

<https://whatworkswellbeing.org/resources/loneliness-conceptual-review/>

However, social isolation is an important consideration as a risk to a person experiencing chronic loneliness.

2. Triggers to Loneliness

Loneliness can be triggered at various times in the life course. Examples include:

- Moving to a new area
- Changing job
- Starting a new school, college, or university
- Becoming ill or disabled
- Bereavement
- Becoming a new parent
- Divorce or separation
- Retirement
- Other changes in person circumstance that lead a person not being able to access the meaningful connection they would like (e.g., restrictions brought on by the pandemic and knock-on effect of this).

3. Protective Factors - Severe Loneliness

A recent study that explored a data set on loneliness in London, re-conceptualised loneliness to identify the key protective factors as summarised in the graphic below:



<https://www.campaigntoendloneliness.org/wp-content/uploads/Reconceptualising-Loneliness-Final-for-Pub-29Mar22.pdf>

4. Impacts of Loneliness

Chronic loneliness can have a range of impacts on someone's life. The national strategy (DCMS, 2018) cites research that suggest that loneliness is associated with greater risk of inactivity, smoking and risk-taking behaviour, lower performance at work, increased risk of heart disease and stroke, increased risk of depression, low self-esteem, reported sleep problems and increased stress, response, cognitive decline, and increased risk of Alzheimer's disease. Lonely people are more likely to be readmitted to hospital or have a longer stay and are more likely to visit a GP or Accident and Emergency or enter local authority funded care.

5. Intelligence and Response Prior to Pandemic

5.1 Prevalence Prior to Pandemic

The Current Living in Kirklees Survey (CLIK) (2016) of adults identified that just under 7% of the sample felt lonely 'most' or 'all of the time'. The Office for National Statistics (ONS) Community Life Survey has consistently indicated that 6% of people felt lonely 'often' or 'always'. <https://www.gov.uk/government/statistics/community-life-survey-201920-wellbeing-and-loneliness/wellbeing-and-loneliness-community-life-survey-201920>

A further breakdown of the 7% that indicated that Kirklees was similar to the national picture in a number of areas. People with higher levels of loneliness reported higher levels of poor health (across a range of indicators), were more likely to be disabled, were less educated, on lower incomes, living in poverty, living alone, in rented accommodation, living in deprived areas.

ONS (2018) indicated that 11.3% of children aged 10-15 years said that they were "often" lonely. This was more common among younger children aged 10 to 12 years (14.0%) than among those aged 13 to 15 years (8.6%).

ONS (2018) identified key themes in children and young people's experience of loneliness:

- Embarrassment in admitting to being lonely, seen as a possible 'failing.'
- Predictable transitions linked to schooling and move from secondary education can trigger loneliness.
- Loneliness is linked to peer/social relationships, network size, social media, online gaming, long term sickness and disability, childhood abuse with early and late onset depression.
- A need more acceptable to talk about, prepare young people better to understand, create opportunities to connect, positive use of social media.

<https://www.ons.gov.uk/peoplepopulationandcommunity/wellbeing/articles/childrensandyoungpeoplesexperiencesofloneliness/2018>

Kirklees Young People's Year 9 Annual Survey Headlines for 2019 cited the following:

- 14% of pupils often have no one to talk to.
- Girls, Black and Mixed ethnicity pupils were more likely to have no one to talk to (17%, 20% and 20% respectively).
- LGBT+ pupils were more than twice as likely to have no one to talk to (35%).

<https://www.kirklees.gov.uk/involve/entry.aspx?id=964&>

5.2 The Local Response Prior to the Pandemic

In 2018, loneliness was identified by Kirklees Council as a cross cutting theme that needed strategic work. A national strategy was also launched at the end of 2018.

A multi-agency group was set up that contributed to a vision and strategic goals in 2019. To bring 'lived experience' into the work, some focus groups were carried out.



Local Insights
Loneliness Final 020

Vision and goals included:

'Kirklees is a place where people and communities are more connected and support each other to develop meaningful relationships and reduce loneliness. Strategic goals included:

- Making loneliness everyone's business.
- Making the most of existing assets to address loneliness.
- Understanding the experiences and expectations for different groups, communities throughout the life course.
- Fostering personalised approaches for those that need extra support to overcome barriers to developing meaningful connection.

It was identified that Kirklees had a wide range of support options and assets that contribute to tackling loneliness, including specialist support such as befriending services, Community Plus, Social Prescribing and Local Area Co-ordination. More generic services also play a vital part such as libraries and the many 3rd Sector organisations and groups that have the power to facilitate connection through the support that they provide and activities and initiatives that they set up.

The exercise identified a range of assets noted in the document below. This was based on the Promising Approaches Framework used by Campaign to End Loneliness, designed for older people but applied across the life course. The Promising Approaches Framework was updated in 2020.

https://www.campaigntoendloneliness.org/wp-content/uploads/Promising_Approaches_Revisited_FULL_REPORT.pdf

(The information initially collated as part of this exercise was updated following the Tackling Loneliness Conference in Kirklees in March 2020).



Loneliness in
Kirklees Updated Fr:

Partnership sessions were then set up to look at priority actions. This was challenging due to the wide scope. In March 2020, a local conference took place led by Jo Cox Foundation and the Befriending Partnership in Kirklees - bringing a wide range of organisations together to explore the topic and support action. The focus of this conference was adults but there were discussions about running another conference for children and young people. This was shortly before the first national lockdown at the start of the pandemic. The findings fed into shaping the priorities for 2020/2021.

Shortly before the national lockdown an 'Expression of Interest' was made to the Common Ambition Funding to develop a project to understand the lived experience of men, loneliness and access to health and care support. Unfortunately, this bid was not successful.

6. Intelligence and Response During the Pandemic

6.1 Prevalence During Pandemic

Data from the Public Health Outcomes Framework Mental Health Update (August 2021) based on the Active Lives Adult Survey, Sport England indicated that the percentage of adults who felt lonely often/ always or some of the time in Kirklees was 19.68% compared to 22.25% for the Yorkshire and Humber Region as a whole.

The CLiK Survey carried out in November and December 2021 provides further data in Section 5 of this report.

National data from the University of Central London Covid -19 Social Study (2020/2021) has suggested that the usual risk factors for loneliness were exacerbated during the pandemic. The most affected were younger adults, people living alone, people on lower incomes, and people with an existing mental health diagnosis.

[RESULTS | COVID Social Study](#)

Office for National Statistics (ONS, 2020 & 2021) - Analysis of loneliness in Great Britain during the coronavirus (COVID-19) pandemic study highlighted the following:

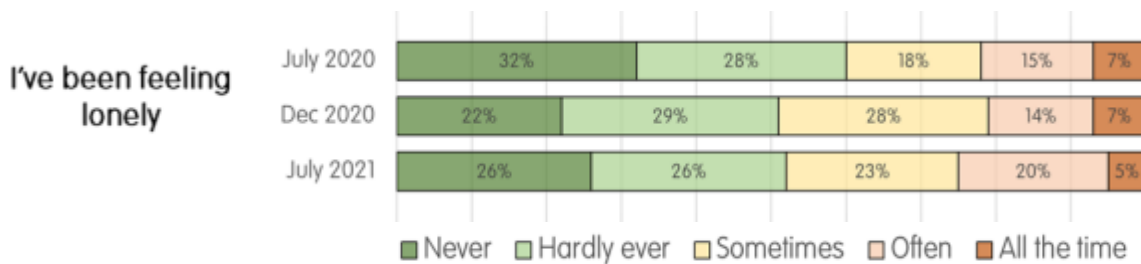
- Highest levels of reported loneliness were in working age adults, those in 'bad' or 'very bad' health, disabled people, those in rented accommodation and people who were single, divorced or separated.
- Residents living in local authority areas with a higher unemployment rate were more likely to say they 'always' or 'often' felt lonely.

- Areas with a higher concentration of younger people tended to have higher rates of loneliness as well.
- Local authorities in countryside areas had a lower loneliness rate than urban, industrial, or other types of area.
- Areas which typically have strong local business and adult education were more resilient to loneliness.

<https://www.ons.gov.uk/peoplepopulationandcommunity/wellbeing/articles/mappinglonelinessduringthecoronaviruspandemic/2021-04-07>

The Kirklees Children and Young People’s Coronavirus Survey of 9–16-year-olds carried out in Summer 2020 was a retrospective survey asking children to reflect on experiences at the start of lockdown, and then in July- August 2020. The survey was repeated in July and December 2021.

Overall, 22% reported feeling lonely often or all the time. This decreased slightly to 21% in December 2020 and increased to 25% in July 2021. However, the graph below shows that those reporting feeling lonely all of the time decreased by 2% between December 2020 and in July 2021.



<https://www.kirklees.gov.uk/involve/entry.aspx?id=1078>

The Kirklees Public Health Intelligence report notes that:

“Many young people expressed that they missed their friends and family, their social activity, and their usual routine during the disruptions caused by the Covid-19 pandemic...” as illustrated in the following quotes:

“Loss of interaction with my peers has cause me great anxiety and confusion...” Girl, Special Educational Needs (SEN) Year 5. (p7)

“Less confident, forming friendships has been hard, afraid to mix with others.” (Boy, Year 9) (p7)

6.2 The Local Response During the Pandemic

The emphasis of the work changed during the pandemic as local organisations and groups tailored responses to ensure they could stay connected with people during the pandemic with tactical digital offers and other personalised responses.

The Council IT team have supported with a number of digital inclusion projects and a more strategic approach to this is being taken now to ensure that good practice and learning is shared effectively across partners.

The Co-ordinated Community Response was set up to support people in need and identified people who were feeling lonely as part of that response. Libraries contacted almost one thousand people during the first lockdown and social prescribers proactively contacted people on the shielding list. Libraries continued to provide a digital offer and continue to offer key opportunities and activities for people to connect as well as being signposted to support. Guidance was issued to staff involved to support them to identify loneliness. One initiative during lockdown included ‘telephone theatre.’

A dedicated Covid -19 Telephone Befriending Service was also set up and sustained through the pandemic. The offer is now being integrated into the Yorkshire Children's Centre Community Friends initiative as part of a blended offer covering both face to face and telephone befriending.

In addition, during the first lockdown a core group of partners met to share good practice.

In 2020 a new partnership steering group was set up to champion the work and prioritise key projects for 2020/2021 based on local data and emerging national data from the pandemic. The steering group includes representatives from the 3rd Sector, Council and Clinical Commissioning Group (CCG), and Locala with representatives across Children's and Adults Services. The group also includes a local co-optee. The membership and operation of the steering group has recently been reviewed. The Terms of Reference will be finalised in coming months.



Loneliness steering
Group.pptx

Key priorities for 2020/2021 included:

- Making Loneliness Everyone's Business – awareness raising to encourage ownership of the issue – e.g., presentations at key forums, support for campaigns such as Looking Out for Our Neighbours <https://www.wyhpартnership.co.uk/get-involved/looking-out-for-our-neighbours>
Let's Talk Loneliness <https://letstalkloneliness.co.uk/>
The Great Get Together <https://www.greatgettogether.org/>
Loneliness Awareness Week <https://www.marmaladetrust.org/>
Mental Health Awareness Week <https://mentalhealth-uk.org/get-involved/mental-health-awareness-days/mental-health-awareness-week/>
- Community information about what is available to help people connect (a recurring local theme) – a new pilot resource is being developed with third sector partners to test out a new approach and make use of any learning. A new information site called Live Well Kirklees is to be launched in 2022. As part of this a new pilot community directory has been developed, with third sector partners. This is being piloted in Batley and Spen, Denby Dale and Kirkburton, Holme and Colne Valleys. This will be evaluated as part of these developments.
- A workstream was set up to understand the needs of young adults as a priority group most affected by the pandemic. A scoping exercise took place pulling together intelligence gathered by local organisations where they had engaged with young adults. Further lived experience has been captured at local colleges and Huddersfield University buy the Our Voice Team. Workstreams are currently being developed to take this work forward.
- A review of befriending services locally - building on learning from the pandemic.
- A partnership project exploring virtual day opportunities emerged as a key piece of work. As part of this work a basic 'proof of concept' digital day centre platform was developed and piloted with older people. The learning from this work will be disseminated in due course, (currently on hold due to capacity issues in the partner organisation).

There were plans to develop and strengthen the existing wider partnership (e.g., by inviting conference delegates and hosting events) but capacity has been limited to do this in 2021. In 2021, the steering group has been considering how to boost capacity for this work and has been exploring the potential to develop and pioneer a local Kirklees Connection Coalition - based on the national model. <https://www.connectioncoalition.org.uk/>

This has the power to help 'turbo charge' partnership action. A bid was taken to the Community Investment Fund Panel in 2021 but was not approved. Alternatives are being considered in the meantime. It is hoped that a wider partnership networking event can be planned and delivered towards the end of 2022.

7. National Information - Emerging into Recovery

<https://www.campaigntoendloneliness.org/wp-content/uploads/Loneliness-beyond-Covid-19-July-2021.pdf>

Campaign to End Loneliness (CEL) (2021) have shared insights that help shape responses towards a more connected recovery. CEL highlighted that although restrictions were universal, the impacts were highly unequal.

People who were already lonely were likely to get lonelier as well as those who were at greater risk of loneliness due to existing factors - such as health issues. However, those with strong social connections were more likely to spend more time with family and in the local community and feel less lonely.

It is anticipated that many people who were lonely during the pandemic could recover spontaneously, resuming 'normal' activities. However, there will be cohorts of people who will face increased barriers to connection due to emotional, physical health and unemployment. More disadvantaged people are likely to be unemployed and in ill health, which in turn increases their risk of loneliness.

CEL have highlighted the strong links between loneliness and other drivers of exclusion such as unemployment, poverty, poor physical or mental health, disability and being part of a marginalised community. The pandemic has compounded these disadvantages. For example, the UCL Covid- 19 Social Study and research for the British Red Cross reported higher prevalence of loneliness in ethnic minority groups.

<https://www.redcross.org.uk/about-us/what-we-do/we-speak-up-for-change/life-after-lockdown-tackling-loneliness>

CEL have suggested that there is likely to be an increase in the demand for support:

*'...The coordinated response to loneliness during the pandemic identified many who were already lonely, but not previously known to services. These people often face particularly complex situations that have prevented services from identifying or engaging them in the past. We believe that this combination – more people at risk of chronic loneliness, deteriorating situations for those who were already lonely, and the identification of previously undetected lonely people – represents a structural shift in demand. As restrictions ease, **services to address loneliness, such as social prescribing**, will need a sustained increase in resources to meet this ongoing increase in demand for loneliness support.'* (p4).

CEL recommendations include:

- Blended approaches to meeting needs
- Informed responses based on the link between mental ill health and loneliness that has been reinforced during the pandemic
- Joint working to share information to help identify lonely people
- A connected recovery that includes:
 - Support for people who are chronically lonely and work environments that enable connection
 - Social infrastructure that enables people to connect
 - Digital and transport infrastructure

8. Local Considerations Linked to Recovery

8.1 Latest Evidence as Pandemic Restrictions Have Eased

The new CLiK Survey was conducted in December 2021 and provides a more up to date picture of loneliness in the adult population since the pandemic.

Initial headline analysis suggests that:

- 6% reported feeling lonely most or all of the time, which is a slight decrease since the previous survey in 2016 (7%.)
- There continues to be a strong link with deprivation and loneliness.
- Those on lower incomes indicated significantly higher levels of chronic loneliness compared with those on higher incomes.
- Younger adults (16-24 years) indicated the highest levels of chronic loneliness in line with national trends.
- Those in the 65 years plus category indicated significantly lower levels of chronic loneliness compared to under 65s.
- LGBT Plus respondents indicated significantly higher levels of chronic loneliness compared to the overall population.
- Those living in rented accommodation indicated significantly higher levels of chronic loneliness compared to owner occupiers.
- Single person households indicated significantly higher levels of chronic loneliness compared to the overall population.
- Those with long-term mental or physical health conditions significantly higher levels of chronic loneliness compared to overall population.
- People with a disability indicated significantly higher levels of chronic loneliness compared to overall population.
- Carers did not indicate significantly higher levels of chronic loneliness compared to the overall population.
- Those with chronic loneliness were significantly more likely to have multiple unhealthy behaviours compared that those that do not.

There is scope for further detailed analysis of the CLik data to understand the picture in more detail.

The Kirklees Young People's Year 9 Survey is currently being conducted and it is anticipated that data will be available in the autumn.

Local anecdotal evidence also suggests that this period has affected people differently. Some people have thrown themselves back into their usual activities, having longed for that face-to-face interaction, whilst others are more reluctant. For example, feedback from the Covid -19 Telephone Befriending Service in 2021, suggested that many people did not wish to convert back to face to face befriending, preferring to remain with the telephone support.

There are plans to carry out focus some groups across Kirklees with Kirklees Community Plus Service – similar to those carried out pre- pandemic to explore people's experiences of the pandemic and recovery.

Further evidence can be sought via partners and collated from other local listening exercises but there are resource limitations to conducting a wide scale consultation exercise.

People's feelings about resuming activities are a complex interplay between personal circumstances and experiences during the pandemic and their individual approach to risk - influenced also by any physical and emotional impacts that have accrued during the pandemic. The key is to identify people and provide personalised responses.

6.2 Recovery Plans

The Loneliness Steering group have considered recovery plans and addressing loneliness. The group have discussed the difficulties in quantifying the scale of the issue and capacity in the system to respond.

Many organisations and service areas will have recovery plans where loneliness may be factored in but as an example, Local integrated Partnerships can contribute with the following:

Libraries

Library buildings are often a safe, neutral non-judgemental place people go, (e.g. a conversation with a member of staff, attending a 'story time' with a young child, attending a 'knit and natter' group, or setting off with a walking group from the library) All these and other similar elements of the library service, such as being a Library of Sanctuary <https://kirklees.cityofsanctuary.org/2021/08/12/302> all contribute to the tackling loneliness agenda and will be built back up as part of service recovery.

Home Library Service, run in partnership with the RVS was running throughout the latest lockdown and has continued to be a lifeline for so many lonely and isolated residents.

Community Plus and Personalised Care

Staff are encouraged to critically reflect on how their role can support tackling loneliness. Staff teams are also encouraged to develop innovative ideas to addressing loneliness in their localities as part of community capacity building and place-based community working.

A key role is identifying loneliness and making appropriate referrals/ signposting where needed for support and or group activities that foster social connections.

Another key component is identifying loneliness as part of 1 to 1 support and enabling person centred support/ social prescribing– helping to overcome barriers to social connection. New Mental Health Social Prescribing Link Workers will further boost local capacity to respond to people with mental health ill health. The service will be referring on/ signposting to other support services and community activities.

In addition, Community Plus will be Identifying innovative opportunities to address loneliness as part of the Community Investment Fund. The new development of the physical activity offer via the Everybody Active team can help support social connection and getting people out of the house (re-integration).

Wellness Service

Staff have been encouraged to critically reflect on how their role can support tackling loneliness and are looking at how they Identify loneliness and make appropriate referrals/ signposting where needed for support and/or group activities that foster social connections.

Staff can also potentially address loneliness as part of 1 to 1 health coaching – helping to overcome barriers as part of a range of issues – if this is a person-centred goal and links to other health goals. The service can refer on to Community Plus and or other support services/ community activities.

6.3 Other Recent Developments

The steering group looked at some initial priorities for focus on 2022 onwards. Examples are noted below:

Making Loneliness Everyone's Business

- Continuing to raise awareness and challenge stigma.

- Continuing to influence citizens, staff from the council and from partner organisations and play their part in reducing loneliness.
- Continued partnership working - Local Connection Coalition idea to be pursued or an alternative to support enhanced partnership working.
- Strengthening Identification and signposting for frontline workers through developing and disseminating an updated resource to support people to identify loneliness and signposting people to Health Education England Loneliness training.
- Strategic alignment – exploring links with other key agendas.
- Maximising opportunities as part of ‘Families Together’ - place based integrated early support.

Making the Most of Existing Assets

- Continuing to support the Kirklees Access Strategy to enable people to access support and activities that facilitate social connection through the Live Well Kirklees information resource.
- Optimising new Community Anchor roles.
<https://www.wypartnership.co.uk/our-priorities/harnessing-power-communities/VCSE-events/vcse-power-showcase/day2>

Community Anchors are well placed to understand local needs and support response.

- Continuing the co-produced offer for children, young people, and families in school holidays.
- ‘Our Space’ Facilities and Grants Programme – to develop inclusive places to support mental and physical health.

Personalised Responses

- Development of Befriending Partnership and code of practice to help to facilitate collaborative working to meet local need.
- Virtual Day Opportunities Digital Proof of Concept Platform – sharing learning across partners.
- Tackling anxiety/ low self-esteem and other mental ill health as a key barrier to social connection.
- Targeted Family Support - to improve social connection.
- New personalised care offer (anticipatory care model pilot) delivered in partnership between Kirklees Council and Health partners such as Primary Care Networks and other local health clinicians. This involves proactively identifying people who are frail and offering holistic support as part of having a ‘good life’ conversation, which includes identifying isolation and loneliness. This builds on the existing service responses of Community Plus and Social Prescribers.

Understanding the Needs of Different Communities

- CLiK survey analysis
- Initial priority groups to understand in more detail - through lived experience and other intelligence gathering:
 - Young Adults
 - Unemployed
 - Employees
 - BAME Communities
 - Children
 - Parents / Carer’s

Please note that the above are a preliminary list to focus on in view of the wide scope. This does not mean that other groups are not important. However, this list and the overall priorities above, may be subject to change based on any further analysis of newer CLiK survey and lived experience data and other intelligence such as Place Standard.

<https://howgoodisourplace.org.uk/>

CHILDREN’S SCRUTINY PANEL – WORK PROGRAMME 2022/23

MEMBERS: Cllr Andrew Marchington (Chair), Cllr James Homewood, Cllr Ammar Anwar, Cllr Elizabeth Reynolds, Cllr Richard Smith, Cllr Paul White, Toni Bromley (Co-Optee), Graeme Sunderland (Co-Optee) and Oliver Gibson (Co-Optee)

SUPPORT: Helen Kilroy, Assistant Democracy Manager and Nicola Sylvester, Democracy Officer

| FULL PANEL DISCUSSION | | |
|--|--|--|
| Issue | Approach/Areas of Focus | Timescales and comments |
| <p><u>Standard items (every meeting)</u></p> <ul style="list-style-type: none"> • Pre-decision scrutiny (decisions by Cabinet) • Performance Information (Children’s Service) – Informal meeting • Feedback from Panel Members on issues considered by Corporate Parenting Board • Ambition Board Minutes | <p>Panel to check at each meeting if there are any potential areas of pre-decision scrutiny they need to consider at future meetings. (Leads: Cabinet Members/Senior Officers (Children’s Service))</p> <p>The Panel will consider performance slides from the Ambition Board and monitor the performance of the Learning Early Support Service and Child Protection & Family Support in the Informal meetings. Members of the Panel who attend the Corporate Parenting Board will ask questions through the Chair of the Board in relation to looked after children performance information and report back on any issues to the Children’s Scrutiny Panel.</p> <p>Members of the Panel who attend the Corporate Parenting Board will feedback on any other key issues to the Scrutiny Panel as appropriate. (Leads: Service Directors (Children’s Service))</p> <p>The Panel will receive for information the minutes from the Ambition Board meetings which are held quarterly. (Leads: Senior Officers (Children’s Service) and Cabinet Members)</p> | <p>Every meeting</p> <p>Every meeting</p> <p>Every meeting</p> <p>Quarterly</p> |

| | | |
|--|---|---|
| <p>Review of the Improvement Journey</p> | <p>(Leads: Mel Meggs/Service Directors)</p> <p>The Panel will continue to review the Improvement Journey of Children’s Services until they have achieved an ‘outstanding’ Ofsted rating, including receiving regular progress updates from the Children’s Service on how this is being achieved. The Panel will consider how the Council is formulating its approach, what data is being looked at and how Officers and Cabinet Members are responding.</p> <p>Panel meeting on 6th September 2022</p> <p>The Panel will receive an update on the outcomes of the Joint Area Targeted multi-agency inspection at the meeting on the 6th September (Lead: Elaine McShane)</p> | <p>Timescale tbc</p> |
| <p>Independent Review of Children’s Social Care – white paper</p> | <p>(Leads: Mel Meggs and Service Directors)</p> <p>The Panel will consider how the Council is addressing the implications of the Care Reform white paper and the outcome of the Government’s response, which is expected in September 2022.</p> <p>The Panel noted that the Care Reform Report on Children’s Social Care was broken down into 8 key areas, as follows:-</p> <ul style="list-style-type: none"> - Reset Children’s Social Care - A revolution in family help - A just and decisive child protection system - Unlocking the potential of family networks - Transforming care - The care experience - Realising the potential of the workforce - A system that is relentlessly focussed on children and families - Implementation | <p>High priority – September 22 to be confirmed</p> |

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| <p>Educational and learning Outcomes</p> <ul style="list-style-type: none"> - Kirklees future commission Learning Strategy | <p>(Leads: Jo-Anne Sanders/Emma Brayford/Chris Jessup/Phil Mark)</p> <p>The Panel may scrutinise/consider–</p> <ul style="list-style-type: none"> - closing the attainment gap which the Panel were informed would be a priority in the Strategy; - the Panel understand that the Learning strategy will be focusing on early years groups and want to explore what difference this will make; - updates on the development of the Kirklees Council Education Futures and the proposed approach and timeline; - Relationships with Academies and Multi-Academy Trusts, eg admission policies, number of school places available and how impacting maintained schools nearby. <p>Learning Strategy</p> <p>That a representation from the Panel be invited to attend the Launch of the Kirklees Futures Event on the 23rd June 2022 and other relevant partnership meetings.</p> <p>Panel meeting on 12th July 2022</p> <p>The Panel received a verbal update on the Educational Outcomes and the Implementation Plan, which will be finalised with priorities ready for the start of the new academic year in September 2022. The Panel agreed the following:-</p> <ul style="list-style-type: none"> - That the Panel are given the opportunity to contribute to the restructuring and reshaping of the Education and Learning Partnership Board ; - That the Panel receive future updates on how the Learning Service and Cabinet Members are scrutinising the educational outcomes; - That the Panel consider future information on longitudinal educational outcomes for the next 5 to 10 years, including 16+ and beyond; - That the Panel receive a copy for information of the Educational Outcomes report scheduled for consideration by Cabinet on the 26th July 2022. | |
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| Sufficiency for Children’s Service (places/staffing resources) | <p>(Leads: Mel Meggs and Service Directors)</p> <p>The Panel will consider future updates on the social worker vacancies and staff shortages within the Children’s Service and the approaches being taken by the service to bring Social Workers back into the workforce. The Panel will also monitor this during visits to the Social Care Teams.</p> | |
| Changes to Young People’s Activity Team (YPAT) provision <ul style="list-style-type: none"> - Provides after school activities for C&&YP with the most complex disabilities and needs | <p>(Lead: Tom Brailsford)</p> <p>The Panel will consider the changes to YPAT Provision and youth development and receive future updates on what is happening in local wards in terms of after school activities – planned for September 2022.</p> | |
| Partnership Arrangements | <p>(Leads: Elaine McShane/Jo-Anne Sanders/Tom Brailsford)</p> <p>The Panel will continue to scrutinise partnerships and boards during the 2021/22 municipal year, for example, Corporate Parenting Board and Health and Wellbeing Board, visits to internal teams and partners and the Panel will look at how data was collected and used to improve outcomes. The Panel will be represented at meetings, events and visits to internal teams and external providers and focus on the following areas:-</p> <ul style="list-style-type: none"> • Data collection • Partnership working • Is the voice of the young person being heard? (as below) • Good practice • Delivery of quality service | |
| Voice of the Child | <p>(Leads: Mel Meggs/Jo-Anne Sanders/Elaine McShane/Tom Brailsford)</p> <p>The Panel agreed to keep a watching brief on all areas of scrutiny by the Panel and explore whether the voice of the child was being heard and lessons have been learned.</p> | |

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| <p>Special Educational Needs and High Needs</p> <ul style="list-style-type: none"> - SEND Transformation Plan - Feedback from PCAN/parents on SENDACT - Outcome of SEND Inspection | <p>(Leads: Elaine McShane/Tom Brailsford/Kelsey Clark-Davies/Paul Harris/Jo-Anne Sanders)</p> <p>SEND Transformation Plan Panel to agree areas of focus for 22/23.</p> <p>Feedback from parents via PCAN The Panel will meet with parents via PCAN, some of whom were consulted as part of the Adhoc Panel on the report on ‘SENDACT– the parent’s perspective’ which was approved by Cabinet in March 2019. The Panel will seek feedback from parents on whether the service has improved for them and what it feels like to engage and access the service/front door.</p> <p>Panel meeting on 6th September 2022 - Outcome of SEND Inspection The Panel will consider an update on the action plan and outcomes of the SEND Inspection and as part of pre-scrutiny, the Panel will be invited to be involved in the development of the Action Plan leading up to the September Panel meeting.</p> | |
| <p>Mental Health in Schools</p> | <p>(Lead:</p> <p>The Panel will look at the Ladder Projects being undertaken in some Kirklees Wards and explore how the roll out was progressing in those areas.</p> | <p>Next 6 months</p> |
| <p>Elective Home Education</p> | <p>(Leads: Jo-Anne Sanders/Diane Yates/Kelsey Clark-Davies)</p> <p>The Panel will liaise with the One Voice Team to engage with young people to seek their views on being home educated.</p> <p>The Panel will meet with parents who were involved in the Adhoc Panel on Elective Home Education to seek feedback from them on how well the Action Plan agreed at Cabinet in December 2020 has been progressed and implemented.</p> | |

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| <p>Early Years</p> <ul style="list-style-type: none"> - Engagement of Families Together - Early Help Services | <p>(Leads: Michelle Wheatcroft/Jackie Beever/Jo Sanders)</p> <p>Early Help Services</p> <p>Panel to consider a plan of action on this matter.</p> <p>Families Together</p> <p>The Panel will consider a future update on the review of the Families Together hubs and the review of the Hub Co-Ordinator role. The Panel noted that some Head Teachers had agreed to be part of the review. The Panel will explore what services are in place within the hubs and consider visits to observe the arrangements in place and will look at how the hubs in Dewsbury, Batley and Spenningshall and Rural were progressing and what impact they were having on the local community.</p> | |
| <p>Lead Member Briefings</p> <p>(Bi-monthly LM Briefings with Cabinet Members for Learning and Children’s; and Mel Meggs/Elaine McShane, Tom Brailsford and Jo-Anne Sanders during 22/23) – Actions from these meetings will be included within the Panel’s Work Programme where appropriate</p> | | |
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CORPORATE SCRUTINY PANEL – DRAFT WORK PROGRAMME 2022/23

PANEL MEMBERS:

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| <u>Councillor John Taylor</u> | Lead Member |
| <u>Councillor Steve Hall</u> | Panel Member |
| <u>Councillor Tyler Hawkins</u> | Panel Member |
| <u>Councillor Harry McCarthy</u> | Panel Member |
| <u>Councillor Andrew Cooper</u> | Panel Member |
| <u>Councillor John Lawson</u> | Panel Member |
| Garry Kitchin | Voluntary Co-Optee |
| Kristina Parkes | Voluntary Co-Optee |
| James Ryan | Voluntary Co-Optee |

GOVERNANCE OFFICER: Jenny Bryce-Chan

| FULL PANEL DISCUSSION | | | | |
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| ISSUE | APPROACH/AREAS OF FOCUS | OUTCOME/ACTIONS | Strategic Director/Service Director and Lead Officers | Date to Panel |
| The People Strategy | <p>There are 4 outcomes in the People Strategy:</p> <ul style="list-style-type: none"> - Healthy and well people; - Effective and compassionate leadership; - Skilled, flexible and engaged people; - Inclusive organisation of choice. <p>Each outcome is supported by a number of projects within the overall programme of work.</p> | <ul style="list-style-type: none"> • Update on projects within the People Strategy programme of work and the impact that these are having on the 4 People Strategy outcomes | <p>Rachel Spencer-Henshall, Strategic Director for Corporate Strategy, Commissioning and Public Health Deborah Lucas, Head of People Service</p> | <p>15th August 2022 Recruitment & Retention</p> |

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| Social Value Strategy | Draft Social Value Policy seeks to apply social value as widely as possible to maximise the impact | <ul style="list-style-type: none"> • Corporate Panel to be engaged in the draft Social Value Policy • Corporate Panel to be updated and assured that the Council's approach to social value is supportive of outcomes and deliverables in the Council Plan | Rachel Spencer-Henshall , Strategic Director for Corporate Strategy, Commissioning and Public Health and David Shepherd , Strategic Director for Growth and Regeneration Julie Muscroft , Service Director for Legal, Governance and Commissioning | 15th August 2022 |
| Portfolio holder priorities | <ul style="list-style-type: none"> • Effective financial management • Developing an inclusive procurement strategy • Developing the relationship between the council and citizens • Community assets transfer and how the council works with communities • IT Strategy/Digital Inclusion • Communications <p>Cost of Living</p> | <ul style="list-style-type: none"> • | Cllr Paul Davies , Portfolio Holder for Corporate | 15th August 2022 Update from Cabinet Member on priorities from the Corporate Plan action plan |
| Emerging Issue – Customer Service Capacity | Update on issues that have emerged at Customer Service Centres | <ul style="list-style-type: none"> • Discussion on root causes and action plan to address concerns. | Richard Parry – Strategic Director for Adults and Health Dave Thompson – Head of Access Strategy and Delivery | 15th August 2022 |
| Financial Management/Capital Plan | Periodic updates of the council's overall financial position both in year and forward plans (revenue and capital) | <ul style="list-style-type: none"> • Work with political and officer leadership, budget managers and key partners to ensure delivery of Council outcomes within approved budgets. | Rachel Spencer-Henshall , Strategic Director for Corporate Strategy, Commissioning and Public Health Eamonn Croston , Service Director - Finance | 19th Sept 2022 Medium Term Financial Plan |

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| | Informed by relevant national, regional, and local context | | | |
| Responding to Cost-of-Living Crisis | Periodic reporting on the impact on residents and businesses | <ul style="list-style-type: none"> • Support to residents and Businesses • VCSE Investment Strategy | Rachel Spencer-Henshall , Strategic Director for Corporate Strategy, Commissioning and Public Health Eamonn Croston , Service Director - Finance | 19th Sept 2022 |
| Council Risk Register | Oversight of the Risk Management process Update on improvements being sought/achieved Discussion of specific risk areas | Awareness of <ul style="list-style-type: none"> • risks faced by organisation • appetite and alternatives | Rachel Spencer-Henshall , Strategic Director for Corporate Strategy, Commissioning and Public Health Julie Muscroft , Service Director for Legal, Governance and commissioning Martin Dearnley , Head of Risk, Financial, IT and Transactional Services | 19th Sept 2022 |
| Procurement Strategy) | Draft Procurement Strategy for 2022-2026 developed focussing on 5 strategic themes; <ul style="list-style-type: none"> • Delivering social value • Promoting inclusive procurement • Embedding a category led approach to procurement • Striving for innovation and improvement Adopting good governance throughout the procurement lifecycle | <ul style="list-style-type: none"> • Corporate Panel to be engaged in the draft Procurement Strategy • Corporate Panel to be updated and assured that the Council's approach to procurement is supportive of outcomes and deliverables in the Council Plan | Rachel Spencer-Henshall , Strategic Director for Corporate Strategy, Commissioning and Public Health and Julie Muscroft , Service Director for Legal, Governance and Commissioning Jonathan Nunn , Policy & Partnership Team Manager Jane Lockwood , Head of Procurement & Commissioning Support | 19th Sept 2022 |

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| <p>Asset Management</p> | <ul style="list-style-type: none"> • Community asset transfer (shaped by people) <p>Place based working – one component of which is community bases</p> | <ul style="list-style-type: none"> • Continually monitor outcomes from the Community Asset Transfer (CAT) programme and review council processes and procedures in line with the updated 2020 CAT Policy to ensure that communities and community need is at the forefront of asset transfers • Look at relationship between community bases and best utilisation of assets | <p>David Shepherd, Service Director for Growth and Regeneration Joanne Bartholomew, Service Director, Development</p> | <p>24th Oct 2022</p> |
| <p>The People Strategy</p> | <p>There are 4 outcomes in the People Strategy:</p> <ul style="list-style-type: none"> - Healthy and well people; - Effective and compassionate leadership; - Skilled, flexible and engaged people; - Inclusive organisation of choice. <p>Each outcome is supported by a number of projects within the overall programme of work. We could consider 1 or 2 outcomes at Corporate Scrutiny Panel and provide an update on progress in these areas and the impact that projects are having.</p> | <ul style="list-style-type: none"> • Update on projects within the People Strategy programme of work and the impact that these are having on the 4 People Strategy outcomes | <p>Rachel Spencer-Henshall, Strategic Director for Corporate Strategy, Commissioning and Public Health Deborah Lucas, Head of People Service</p> | <p>24th October 2022 HR Place Based Working</p> |

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| Access to Services and Customer Services | Developing the proposition for Place Based Working for Access to Services including customer journey mapping Replacement telephony project. | Implementing the Access Strategy, ensuring citizens are placed centrally in our approach and improving the relationship between the council and citizens | Richard Parry , Strategic Director for Adults and Health Jill Greenfield , Service Director for Customer and Communities | 24th October 2022 |
| Libraries | Improving general condition of key locations is underway with our 4 priority libraries identified. We have produced our dementia action plan and are working on improving our locations for those with autism and the visually impaired. Planning the decant of Huddersfield Library's services to an alternative location(s) whilst the Cultural Heart program is delivered. | Tracking progress of all the capital related programs of work and linked improvements to create more accessible, welcoming libraries that provide a more diverse offer to communities and partners. <ul style="list-style-type: none"> • Seeing through the creation of an innovative, fit for purpose, relevant library that delivers high a quality, accessible cultural, social offer that encourages and supports wider town centre activity and regeneration. | Richard Parry , Strategic Director for Adults and Health Jill Greenfield , Service Director for Customer and Communities | 24th October 2022 |
| Financial Management/Capital Plan | Periodic updates of the council's overall financial position both in year and forward plans (revenue and capital) <ul style="list-style-type: none"> • Informed by relevant national, regional, and local context | Work with political and officer leadership, budget managers and key partners to ensure delivery of Council outcomes within approved budgets. | Rachel Spencer-Henshall , Strategic Director for Corporate Strategy, Commissioning and Public Health Eamonn Croston , Service Director - Finance | 28th Nov 2022 Autumn Government Budget Statement & In-year financial challenges |
| Council Risk Register | Oversight of the Risk Management process Update on improvements being sought/achieved | Awareness of <ul style="list-style-type: none"> • risks faced by organisation • appetite and alternatives | Rachel Spencer-Henshall , Strategic Director for Corporate Strategy, Commissioning and Public Health | 16th Jan 2023 |

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| | Discussion of specific risk areas | | Julie Muscroft , Service Director for Legal, Governance and commissioning Martin Dearnley , Head of Risk, Financial, IT and Transactional Services | |
| Financial Management/Capital Plan | <p>Periodic updates of the council's overall financial position both in year and forward plans (revenue and capital)</p> <ul style="list-style-type: none"> Informed by relevant national, regional, and local context | Work with political and officer leadership, budget managers and key partners to ensure delivery of Council outcomes within approved budgets. | Rachel Spencer-Henshall , Strategic Director for Corporate Strategy, Commissioning and Public Health Eamonn Croston , Service Director - Finance | 16th Jan 2023 Financial update with a focus on the budget |
| Technology Strategy | <ul style="list-style-type: none"> The Technology Strategy implementation programme since 2020, brought to life through the pandemic and recovery What have we learned and adjusted in focus since 2020? Priorities in technology delivery (operational and strategic) for 2022/23 and early thoughts on 23/24 and beyond <p>Digital Inclusion: Understanding of the challenges; use / development of sustainable solutions to address need.</p> | <ul style="list-style-type: none"> Corporate Panel to be updated and assured that the Council's approach to technology is supportive of outcomes and deliverables in the Council Plan <p>Panel to provide thoughts/steer on our approach and opportunities for development and future engagement</p> | Rachel Spencer-Henshall , Strategic Director for Corporate Strategy, Commissioning and Public Health Andy Simcox , Service Director, Strategy and Innovation | 6th March 2023 |
| Comms Strategy | <ul style="list-style-type: none"> Communications Strategy in development for agreement and | <ul style="list-style-type: none"> Corporate Panel to be engaged in the development of the Communications Strategy | Rachel Spencer-Henshall , Strategic Director for Corporate Strategy, Commissioning and Public Health | 6th March 2023 |

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| | <p>implementation in 2022 – approach, principles.</p> <ul style="list-style-type: none"> • Increased reach and engagement in the council’s work with citizens and communities (second half of 2022/23) • | <ul style="list-style-type: none"> • Corporate Panel to be updated and assured that the Council’s approach to communications is supportive of outcomes and deliverables in the Council Plan • Demonstrable evidence of increased reach and engagement with citizens and communities | <p>Andy Simcox, Service Director, Strategy and Innovation</p> | |
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ECONOMY & NEIGHBOURHOODS SCRUTINY PANEL

DRAFT Agenda Plan 2022/23

| | Items | Officer Contact | Notes |
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| Thursday 23 rd June 2022 | Informal Meeting of the Panel to plan the work programme | Jodie Harris | |
| Tuesday 19 th July 2022 Agenda Publication: Monday 11 th July 2022 | Waste Strategy Capital Update | Will Acornley/ Rachel Palmer | Cabinet 2 nd August 2022 |

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| <p>Tuesday 30th August 2022</p> <p>Agenda Publication: Monday 22nd August 2022</p> | <p>Kirklees District Heat Network</p> <p>Winter Maintenance Policy Review</p> <p>Climate Change Action Plan</p> | <p>John Atkinson</p> <p>Graham West</p> <p>Katherine Armitage / Shaun Berry</p> | <p>Cabinet September 2022</p> <p>Cabinet November 2022</p> |
| <p>September 2022 (TBC)</p> | <p>Affordable Housing SPD</p> <p>Housing Allocations Policy</p> <p>Waste Procurement (Private Item)</p> | <p>John Buddle</p> <p>Paul Howard</p> <p>Kate Parr / Graham West / Will Acornley</p> | <p>Scrutiny requested prior to Consultation / Cabinet before the end of the year</p> <p>Cabinet 11th October 2022</p> <p>Cabinet 11th October 2022</p> |
| <p>Tuesday 18th October 2022</p> <p>Agenda Publication: Monday 10th October 2022</p> | <p>Road Safety – Speeding Enforcement</p> <p>Update on Bus Stations</p> | <p>Graham West / Mark Scarr</p> <p>Edward Highfield/ Richard Hollinson</p> | <p>No Cabinet. Joint discussion item with Police.</p> |
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| <p>Tuesday 22nd November 2022</p> <p>Agenda Publication: Monday 14th November 2022</p> | <p>Tourism, Heritage & Cultural Strategies</p> <p>Environmental Sustainability Strategy</p> <p>Grounds Maintenance Update</p> | <p>Adele Poppleton / Kath Wynne-Hague</p> <p>Katherine Armitage</p> <p>Graham West / Will Acornley</p> | <p>Tourism & Heritage Strategies to go to Cabinet on 17th January 2022. Cultural Strategy February Cabinet (TBC)</p> <p>Cabinet 17th January 2022</p> |
| <p>Tuesday 10th January 2023</p> <p>Agenda Publication: Wednesday 30th December 2022</p> | <p>Tree Policy Framework</p> <p>Post 16 Skills</p> | <p>Graham West / Will Acornley</p> | |
| <p>Tuesday 28th February 2023</p> <p>Agenda Publication: Monday 20th February 2023</p> | <p>EV Charging/Infrastructure Phase 1 Delivery / Phase 2 Development</p> <p>Future of Housing Homes and Neighbourhoods</p> | <p>Shaun Berry</p> <p>Jenny Frear / Paul Hawkins</p> | |

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| Tuesday 21st March 2023 Agenda Publication: Monday 13 th March 2023 | Statutory Food Hygiene Plan 2023 - 2024 Statutory Health & Safety Plan 2023 – 2024 | Martin Wood / Judith Stones Martin Wood / Judith Stones | |

Items not yet scheduled:

- Hot Food Takeaway SPD (August TBC)
- Kirklees Inclusive Economic Strategy Refresh/ J Nunn/E Highfield (October/November TBC)
- Future Bereavement Services Offer / A Poppleton (TBC)
- Highways capital programme (TBC)
- Trans Pennine Route Upgrade (TBC)
- Digital Update (TBC)
- Active Travel Update (TBC)

Reports to be viewed by Panel:

- Air Quality Action Plan (Annual status report/monitoring data) – To be received by the Panel during the autumn

Chair Briefed:

- 07.07.22 - Hot Food Takeaway SPD (outcomes of consultation be provided to scrutiny as agreed 19.10.2021)
- 05.07.22- Waste Strategy Capital Update

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HEALTH AND ADULT SOCIAL CARE SCRUTINY PANEL – WORK PROGRAMME 2022-23

MEMBERS: Cllr Jackie Ramsay (Lead Member), Cllr Bill Armer, Cllr Jo Lawson, Cllr Vivien Lees-Hamilton, Cllr Alison Munro, Cllr Lesley Warner, Helen Clay (co-optee), Kim Taylor (co-optee).

SUPPORT: Richard Dunne, Principal Governance Officer

| THEME/ISSUE | APPROACH AND AREAS OF FOCUS | OUTCOMES |
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| <p>1. Resources of the Kirklees Health and Adult Social Care Economy.</p> | <p>To consider the resources of the health and social care system in Kirklees to include:</p> <ul style="list-style-type: none"> • A focus on the challenges of workforce retention, recruitment and succession planning. • Looking at the work being done locally to employ local people taking account of the West Yorks workforce/people strategy. • Consider the implications of service transformation and the creation of new job roles in the local system to include assessing any increased risk to core services due to the loss of experienced staff. • Consideration of the financial pressures on services provided and commissioned by Adult Social Care. • Understanding the local financial landscape in the context of the shift in funding to the West Yorks ICB and place-based partnerships to include a focus on how funding and resource gaps are collectively managed. | |
| <p>2. Impact of Covid-19</p> | <ul style="list-style-type: none"> • Assessing the impact of the “health debt” as a consequence of the delays in health screening, cancer treatments, vaccinations etc. to include the impact on primary care services. • Looking at the impact of long Covid to include reviewing the approach being taken to support people’s emotional health and wellbeing • Assessing the broader impact on adult social care including the increased social care needs for older people as a consequence of reduced mobility and access to services and activities during the pandemic. | |

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| | <ul style="list-style-type: none"> • Looking at examples where changes to the way that services have been delivered has resulted in a positive impact for the population of Kirklees to include: <ul style="list-style-type: none"> ○ the use of digital technology, ○ increased collaboration across the local health and adult social care system, ○ new ways of working ○ Assessing the sustainability of new working practices | |
| 3. Capacity and Demand - Kirklees Health and Adult Social Care System | <p>Assessing the work being done by the Kirklees core physical providers to manage demand and catch up with delayed planned surgery and diagnostics to include understanding local pressures; access to primary care services, sharing examples of good practice; identifying areas for improvement.</p> | |
| 4. Integration of Health and Adult Social Care | <p>An overarching theme that focuses on the work that is being done to increase the integration of services across the health and adult social care sector to include:</p> <ul style="list-style-type: none"> • Considering how local primary care services contribute to targeted integrated service delivery in the Kirklees neighbourhoods to include: <ul style="list-style-type: none"> ○ The work being developed through the Council’s primary care network & local health improvement leads; ○ Taking account of the national direction outlined in the steps for integrating primary care (Fuller Stocktake report). • To assess the progress and effectiveness of services delivered in community settings to include identifying models of good practice. • To consider the work being done in preventing unnecessary admissions to hospital and reducing the numbers of delayed discharges. • To review the progress of the work of the West Yorkshire Partnership Board and the Kirklees Health and Care Partnership in developing the collaboration between the ICS and primary care to improve care for patients. • To look at the work being developed through the Kirklees Care Association and the Kirklees Provider Delivery Collaborative. | |

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| <p>5. Mental Health and Wellbeing</p> | <p>An overarching theme that looks at services that focus on providing support in areas that cover mental health and wellbeing to include:</p> <ul style="list-style-type: none"> • Reviewing the consequences of the pandemic on mental health services taking account of the capacity in the system to deal with the rates of referrals, increase in acuity and changes in presentation particularly in younger people. • Looking at a Kirklees focused performance report to identify risks at a local level to include consideration of autism pathways; waiting times for specialist mental health services; performance across the full spectrum of mental health services from early intervention to acute and specialised services. • Reviewing progress of the work being delivered through the Kirklees Integrated Wellness Service. • To look at the work being carried out by Thriving Kirklees Single Point of Access Service to include a focus on Child and Adolescent Mental Health Services (CAMHS). | |
| <p>6. Unplanned Care</p> | <p>To consider the work being done within the Kirklees health and adult social care system to manage periods throughout the annual cycle when there are capacity and demand imbalances for unplanned care to include:</p> <ul style="list-style-type: none"> • Looking at the work being developed to shift resources, skills, and expertise out of hospital and into the community and its expected impact. • Assessing how to enable and support community assets to make them more effective. • Understanding the capacity and demand cycle and challenges facing the whole of the Kirklees health and adult social care system including the Yorkshire Ambulance Service. • Considering examples of good practice and building on lessons learned from managing previous periods of demand. | |

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| 7. Maternity Services | <p>To review local maternity services in light of the Ockendon report to include:</p> <ul style="list-style-type: none"> • Assessing the work being done to implement the recommended actions to improve care and safety in Maternity Services in Kirklees. • Taking account of the work being done by the West Yorkshire Local Maternity System. • Reviewing the impact of staffing pressures on the provision of services delivered by Mid Yorkshire Hospitals NHS Trust. | |
| 8. Access to dentistry | <p>To assess commissioning for NHS dentistry that is moving from NHS England to West Yorkshire ICB from October 2022 (shadow delegation until formal transfer in April 2023) to include:</p> <ul style="list-style-type: none"> • Considering how to support access for people with severe mental health. • Assessing the resources available in Kirklees and considering ways to utilise these resources differently/more effectively. • Looking at the work and role of charitable organisations such as Dentaaid. • Considering oral health in Kirklees and the local approach to improving dental hygiene • Taking account of the wider challenges in West Yorks and exploring the approach to covering this issue by scrutiny at place and/or scrutiny at a regional level. • A focus on Orthodontics where there is approximately a 5-year waiting list for children locally. | |
| 9. Quality of Care in Kirklees | <p>To consider how the work of CQC can help inform the work of the Panel.</p> | |
| 10. Kirklees Safeguarding Adults Board (KSAB) 2021/22 Annual Report | <p>To receive and consider the KSAB Annual Report</p> | |

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| 11. Inequalities in access to health care services | <p>To consider health inequalities in accessing health care service to include:</p> <ul style="list-style-type: none"> • Using data and knowledge from a range of health and adult social care providers including the Yorkshire Ambulance Service (YAS) to: <ul style="list-style-type: none"> ○ Understand the demographics and local system health; ○ Identify areas of highest need; ○ Review volumes of repeat callers, understanding the reasons for the calls and what the system can do you respond and improve support. • Considering availability of services to provide necessary support including urgent community response, access to GP's and other alternative health providers. • Consider travel/ access for residents in areas of highest need for planned care. | |
| 12. New Plan for Adult Social Care Reform | <p>To provide the Panel with an awareness and understanding of the social care reforms to include:</p> <ul style="list-style-type: none"> • A focus on the implications of the reforms on Local Authority finances and the social care workforce. • Looking at the different models of workforce required to deliver the reforms and the implications for the local and regional workforce. • The impact of the reforms on other council services and the local health system. | |
| 13. End of life care | <p>To consider the work being done to support people in Kirklees with end of life care to include:</p> <ul style="list-style-type: none"> • Considering the approach to providing an integrated package of end of life care in Kirklees. • Looking at work being developed through the End of Life Alliance | |

Golden threads

- Public health perspective – Prevention/ Early Intervention/ Inequality (including access)/ Targeted - Universal
- Patient perspective – Reality of care/ Patient Stories

- Integrated care – sharing of information
- Right place first time
- Understanding key risks
- What the data shows
- In context of wider system (WY)
- Joint Health and Wellbeing Strategy (JHWS) – do plans and actions contribute to the achievement of JHWS outcomes.